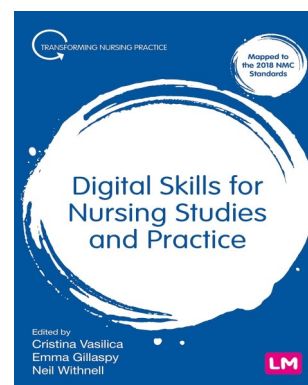
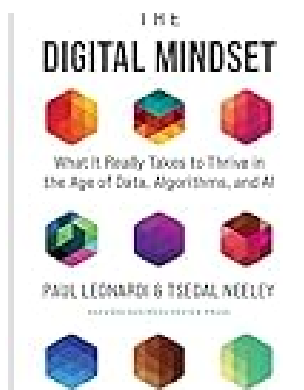




# DIGITAL LITERACY RESOURCE

## BOOKS

These are available via Smallwood Library. Please ask a member of staff if you wish to request or login to <https://www.healthlibrariesmidlands.nhs.uk/> with your Library ID.



## WHAT IS DIGITAL LITERACY

- Complete guide to digital skills. Covering what digital skills are and why they are important: [futurelearn.com/info/blog/the-complete-guide-to-digital-skills](https://futurelearn.com/info/blog/the-complete-guide-to-digital-skills)

## IMPROVE YOUR DIGITAL LITERACY SKILLS

- BCHC Digital Skills Training: [intranet.bhamcommunity.nhs.uk/dts-training](https://intranet.bhamcommunity.nhs.uk/dts-training)
- Free short courses on a range of digital literacy skills: [learnmyway.com](https://learnmyway.com)
- Free course to help develop people's confidence in digital skills: [open.edu/openlearn/mod/oucontent/view.php?id=105148](https://open.edu/openlearn/mod/oucontent/view.php?id=105148)

## GUIDES TO USING ONLINE HEALTH SERVICES

- Step-by-step guide to help people understand how the NHS app works: [digital.nhs.uk/services/nhs-app/toolkit/step-by-step-guides](https://digital.nhs.uk/services/nhs-app/toolkit/step-by-step-guides)
- Set of easy read guides to help people use and access GP online services: [england.nhs.uk/publication/gp-online-services-easy-read-guides](https://england.nhs.uk/publication/gp-online-services-easy-read-guides)

## RESOURCES FOR HEALTHCARE PROFESSIONALS

- Online learning modules as part of its work on media literacy and digital skills development: [lc.learningpool.com/course/index.php?categoryid=29](https://lc.learningpool.com/course/index.php?categoryid=29)
- Framework defines how to safely benefit from, participate in and contribute to the digital world: [gov.uk/government/publications/essential-digital-skills-framework](https://gov.uk/government/publications/essential-digital-skills-framework)